



90-DAY MONEY-BACK GUARANTEE

Within 90 days of system installation, Control Concepts Inc. (CCI) will offer a refund under the following conditions, which should guarantee that the system will work.

- CCI received a completed Application Data Sheet (ADS) and drawings.
- All data in the ADS proved correct.
- CCI provided a quotation and drawing based on this information.
- The customer followed AirSweep®'s technical parts specifications and installation guidelines.

If the material flow issue remains unresolved, the customer will give CCI the opportunity to fine-tune the system and apply the required remedial fixes within 90 days after installation.

If the AirSweep technical team is still unable to resolve the issue to the customer's satisfaction, CCI will provide a refund for all returnable items, upon receipt of the goods at the main warehouse.

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